United in Parenting Child Contact Service understands that for some separated parents, it may be difficult to manage contact and shared care arrangements.

Our services enable contact arrangements to occur with a minimum of stress for both child/ren and parents, making it a relaxed and enjoyable experience.

What you can expect

- Trained, experienced and professional staff
- Child-centred Service
- Safety and security procedures.
- A family friendly environment locations
- Privacy and confidentiality
- Information, advice, and referrals regarding other services

United in Parenting understands the difficulties that are often experienced during and after separation and we provide parents with the opportunity to have supervised contact visits with the child/ren they do not live with.



Information and application forms can be accessed online. If you require a hard copy, please give us a call and one will be sent to you. Both parents need to complete an intake application form, and further information will be collected at the Intake Interview as part of the Intake Assessment Process.

Once forms and payment from both parties have been received, each parent is invited for separate interviews to discuss their application and their child/rens individual needs. During this time, we will go through the service agreement, and the privacy and confidentiality policy.

Both parents will be contacted once the assessment has been completed and will be advised if accepted.





United in Parenting is a full fee for service program and families accessing this service are required to fund the full cost of the service provision, payable in advance, including kilometres, reports, and interpreter services if required.

Depending on the court order or parent arrangement, the service fee(s) may be the responsibility of one parent or shared between both parents.

All supervised child / family contact visits, facilitated changeovers and transports must be paid for at least 48 hours prior to the scheduled service.

| Service | Charge | Notes |
|-----------------------------|------------------|-----------------|
| Initial Intake Interview | \$180 per parent | One-off fee. |
| Supervised | \$95 per hour | Minimum 2hrs |
| Contact Visits | Wed - Fri | Inclusive of 15 |
| Off-site | \$125 per hour | mins pre and |
| | Sat & Sun | post contact |
| Travel costs | \$2 per km | TBA at booking |
| Court Reports | \$400 | Up to 4 visits |

Travel costs may apply.

Prices right at time of printing. See our website for more details.



In almost every part of the world, the Dragonfly symbolizes change, transformation, adaptability, and self-realization.

Supervised Contact

Our supervisors are always present during a supervised contact visit, and work with the non-residential parent and child/ren to build and maintain their relationship through play, sharing a meal, conversation, and positive interactions.



In some cases where either parent is not comfortable with meeting face-to-face with the other parent, a United in Parenting supervisor will facilitate or supervise the changeover.



Transportation can be an option for parents unable to facilitate this. We offer transport for:

- Facilitated changeover
- Supervised access visits

All vehicles are fitted with child restraints that comply with Australian Standards. Our vehicles are fully insured, and our supervisors abide by the Victorian Road Safety Road Rules 2017.

How to contact us

0452 369 461

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PO Box 111, Geelong North 3215

www.unitedinparentingccs.com.au

We respectfully acknowledge the past and present traditional owners and custodians of the land we are so privileged to be living and working on and acknowledge the wisdom and diversity of past and present Elders.

We share the commitment to nurturing the future generations of First Nations people in the communities in which we work.

We acknowledge the attachment and spiritual connection the First Nations people have with this country. We also extend our acknowledgement to all other cultural groups that have contributed to the country we live in today.







Supervised Contact Service Facilitated Changeovers Transport